



## RELATIONSHIP BETWEEN COMMUNICATION SKILLS OF NURSES WITH PATIENT'S SAFETY STATUS IN INTENSIVE CARE UNITS

**Submission Author:** Maryam Janatolmakan

Maryam Janatolmakan<sup>1\*</sup>, Alireza Khatony<sup>2</sup>, Fatemeh Janatolmakan<sup>3</sup>, Fatemeh Kahrizi<sup>4</sup>

1. MSc, Of Medical Surgical, Clinical Research Development Center, Imam Reza Hospital, Kermanshah University of Medical Sciences, Kermanshah, Iran
2. Associate Professor, Clinical Research Development Center, Imam Reza Hospital, Kermanshah University of Medical Sciences, Kermanshah, Iran
3. BSc, of Mathematics, Razi University of Kermanshah
4. Ph.D, Clinical Research Development Center, Imam Reza Hospital, Kermanshah University of Medical Sciences, Kermanshah, Iran

**Background and Aim:** Focusing on patient safety in ICUs is an important issue in which communication skills between nurses and patients are one of the important factors in providing patient safety. The aim of this study was to determine the relationship between nurses' communication skills and patient safety in the intensive care units of hospitals in Kermanshah.

**Methods:** This study was descriptive-correlation. Out of 220 nurses working in the intensive care units of Kermanshah educational hospitals were selected by census. The instrument of this study was a researcher-made questionnaire. The data were analyzed using 16 spss software.

**Results:** Communication skills of nurses in intensive care units were reported at the desired level (%98/2). Patient safety in the intensive care unit was at a good level (89%). Significant relationship was found between the communication skills and patient safety ( $p < 0/001$ ).

**Conclusion:** According to the results of this study, nurses can improve the patient's safety status in intensive care units by utilizing appropriate communication skills.

**Keywords:** Communication skills, nurse, patient safety