



QUALITY OF CARE IN PEDIATRIC INTENSIVE CARE UNIT FROM THE PERSPECTIVE OF NURSES : QUALITATIVE STUDY

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Background and Aim: Nurses are an ideal reference for the quality of nursing care and use their views on assessing the quality of nursing care as a valid indicator. The purpose of this study was to explain the quality of care in the pediatric ward of nurses.

Methods: The present study is a qualitative and purposeful sampling method. 15 participants at Imam Reza Hospital (Kermanshah) were interviewed during the years 2017-2018. The main method of data collection was semi-structured interviews. Interviews were recorded digitally and immediately written in word and analyzed by content analysis method.

Results: By analyzing the findings from the total of the themes extracted, the main theme of "effective nursing management" was abstracted. The subclasses included "adequate and effective human resources", "personal relationships", "and nurse performance organization", "equipment desirability", "infrastructure standards".

Conclusion: The results of this study explain the experiences of nurses working in pediatric intensive care unit on the quality of nursing care in this unit. Having effective nursing management to provide trained human resources is one of the essential elements for maintaining and improving the quality of nursing care in the pediatric care unit.

Keywords: Nursing care quality, Pediatric care unit, Nurses